BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

DOCKET NO. 2017-292-WS

| In the Matter of |) | |
|---|---|------------------------------|
| |) | |
| Application of Carolina Water Service, |) | |
| Inc. for an Adjustment of Rates and |) | REHEARING REBUTTAL TESTIMONY |
| Charges and Modifications to Certain |) | OF |
| Terms and Conditions for the Provision of |) | MICHAEL CARTIN |
| Water and Sewer Service |) | |
| water and Sewer Service |) | |

- 1 Q. PLEASE STATE YOUR NAME, OCCUPATION AND BUSINESS ADDRESS.
- 2 A. My name is Michael R. Cartin. I am the Director of External Affairs and Strategy for
- 3 Carolina Water Service, Inc. ("CWS" or "Company"). My business address is 150 Foster Brothers
- 4 Drive, West Columbia, SC 29172.
- 5 Q. WHAT IS THE PURPOSE OF YOUR REHEARING REBUTTAL TESTIMONY?
- 6 A. To address issues raised in ORS witness Dawn Hipp's testimony in this case.
- 7 Q. DO YOU AGREE WITH MS, HIPP THAT CWS'S UPDATED SLUDGE HAULING
- 8 COSTS SUPPORT THE ORS' NORMALIZATION ADJUSTMENT?
- 9 A. No, I do not. The Company's sludge hauling costs cannot be viewed in isolation. Even if
- 10 the sludge hauling costs have been lowered since the April 3, 2018 hearing, other expenses, such
- 11 as contract operations, have increased during the same time. Contract Operations has increased
- by \$31,887.50 a month at Friarsgate. The ORS cannot cherry pick some of the Company's updated
- 13 expenses to justify its adjustment. The rate case should be based on the test year.
- 14 Q. SHOULD THE COMMISSION ACCEPT THE ORS'S NORMALIZATION
- 15 ADJUSTMENT BECAUSE CWS WILL NOT INCUR SLUDGE HAULING COSTS

1 WHEN THE FRIARSGATE PLANT IS REPLACED BY AN INTERCONNECTION

2 WITH THE CITY OF COLUMBIA?

3 No, for several reasons. The interconnection with the City of Columbia is not expected to A. 4 take place until the first quarter of 2019, at the earliest, and the Interconnection Agreement with the City must be approved before it can take effect. CWS has requested approval of the Satellite 5 6 Sewer System Agreement in Docket No. 2018-256-S, and ORS has not taken a position on the 7 request at this time. Because ORS Witness Hipp's testimony presumes approval by this 8 Commission of the Interconnection Agreement filed by the Company on August 2, 2018, the 9 Company infers from Ms. Hipp's statements that ORS fully supports the Interconnection 10 Agreement as filed. CWS hopes to obtain this Commission's approval of the Agreement on or 11 before October 1, 2018 after all applicable customer notices have been served. Most important, the 12 elimination of sludge hauling expense due to the interconnection is a change that will occur in the 13 future. The Commission approved rates in this case based on a September 1, 2016 to August 31, 14 2017 test year. As far as I know, the Commission has never set rates based on a future test year. If the Commission should decide to "look forward" as Ms. Hipp urges, it must do so 15 16 comprehensively, considering all of CWS's predicted expenses, not just a selective reduction in 17 one expense item. While sludge hauling expenses will go away after the interconnection, the 18 Company's purchased sewer expense will be increasing by approximately \$1.2 Million annually. 19 Therefore, if this Commission were to accept ORS' adjustment based off a future interconnection 20 project then the Company would respectfully ask the Commission to approve the increase in 21 purchased sewer expense in rate recovery.

- 1 O. MS. HIPP ASSERTS THAT CWS DID NOT DISPUTE ORS' NORMALIZATION OF
- 2 WATERGATE SLUDGE HAULING COSTS FOR THE WATERGATE PLAN; IS SHE
- 3 CORRECT?
- 4 A. No, she is not. CWS sought and obtained recovery for the combined costs of sludge hauling
- 5 at the Watergate and Friarsgate wastewater treatment facilities.
- 6 Q. HOW DO YOU RESPOND TO MS. HIPP'S ARGUMENT THAT THE RECENT
- 7 REDUCTION IN THE COMPANY'S SLUDGE HAULING EXPENSES CONFIRMS
- 8 THAT THE TEST YEAR EXPENSES WERE ABNORMALLY HIGH?
- 9 A. As I explained in my direct testimony, CWS took affirmative measures to reduce its sludge
- 10 hauling expenses. Specifically, it rented a sludge press to reduce the volume of sludge being
- 11 transported. Essentially, Ms. Hipp advocates punishing the company for undertaking measures
- 12 that increase its operational efficiency.
- 13 Q. MS. HIPP TESTIFIED THAT IT IS "PREMATURE FOR THE RATEPAYERS TO
- 14 BE RESPONSIBLE FOR ANY LITIGATION COSTS" FOR THE RIVERKEEPER SUIT,
- 15 AND RECOMMENDS THE COMMISSION DENY RECOVERY OF THE EXPENSE FOR
- 16 THE ACTION. DO YOU AGREE?
- 17 A. No. I would point out that Ms. Hipp's recommendations regarding the recovery of legal
- 18 expenses are inconsistent. Ms. Hipp has proposed that CWS's condemnation related expenses and
- 19 the costs of litigation for the two actions before the Administrative Law Court, should be assigned
- 20 to a regulatory asset, and that CWS should be permitted to request their recovery later once the
- outcome is determined. Yet, she advocates total denial of Riverkeeper litigation expenses. If it is
- 22 indeed premature for CWS to seek recovery of the Riverkeeper expenses, as she testified, it seems
- 23 those expenses should also be assigned to a regulatory asset for recovery at a later date.

- 1 Q. CAN YOU EXPLAIN THE DISCREPANCY BETWEEN THE SUMMARY OF
- 2 LITIGATION EXPENSES CWS PROVIDED IN THE APRIL 3, 2018 HEARING AND
- 3 THOSE ACCOMPANYING YOUR DIRECT TESTIMONY?
- 4 A. Yes, at the hearing, we inadvertently characterized \$5,617 of legal fees as related to the I-
- 5 20 litigation, when they were incurred for the Friarsgate WWTF and regulatory matters. I regret
- 6 the error. However, I would point out those fees were recoverable operating expenses; they just
- 7 were not incurred in connection with the I-20 litigation.
- 8 Q. DID CWS REVISE THE SUMMARY OF LITIGATION EXPENSES THAT
- 9 ACCOMPANIED YOUR DIRECT TESTIMONY?
- 10 A. Yes. Upon further review of invoices following an ORS request, CWS eliminated an
- additional \$1,480.50 of legal expenses. These expenses were related to other matters, not I-20.
- However, the expenses are otherwise recoverable; they just were not incurred in the I-20 litigation.
- 13 Q. WITNESS HIPP PROPOSED AN ADJUSTMENT TO REMOVE \$20,377 PAID TO
- 14 WINSTON AND STRAWN, LP. DO YOU AGREE WITH THIS ADJUSTMENT?
- 15 A. No, I do not. While Ms. Hipp testified that ORS could not verify the work performed by
- 16 Winston and Strawn was related to the Riverkeeper case, the plain language of the invoices reveals
- 17 the opposite. The invoices, which were filed under seal, clearly show that Winston and Strawn
- 18 were consulted regarding discovery issues in the Riverkeeper case. ORS never mentioned to the
- 19 Company they had any concern with the details on these invoices. If given the opportunity, the
- 20 Company would have been able to explain the fees and its relevance to the litigation. I've attached
- a declaration from the firm confirming the invoices at issue in Ms. Hipp's testimony were for the
- 22 Riverkeeper case as Exhibit A. The Company respectfully requests that the Commission reaffirm
- 23 recovery of these expenses in this rehearing.

- 1 Q. WITNESS HIPP PROPOSES REMOVING \$86,682 FOR ADVANCES AND
- 2 EXPENSES INVOICED BY WILLOUGHBY AND HOEFER P.A. FOR VARIOUS
- 3 CONSULTANTS AND ADVISORS, DO YOU AGREE?
- 4 A. No. Ms. Hipp bases her recommendation on the fact that CWS did not provide any vendor
- 5 invoices for the various expenses, and it did not assign them to specific litigation. I do not believe
- 6 anyone questions whether the advances and/or expenses were paid to the various parties, and they
- 7 were all related to the litigation. I have provided copies of the disputed invoices relating to
- 8 advances as Exhibit B. As clearly shown in the Exhibit, \$20,700.00 of advances paid were related
- 9 to the Riverkeeper case and \$52,060.00 of advances were related to the Condemnation case. The
- 10 Company respectfully requests recovery of these costs. The remaining \$13,922 were expenses
- incurred as part of the ordinary course of business.
- 12 Q. WITNESS HIPP PROPOSES REMOVING \$155,974 FOR LEGAL SERVICES
- 13 PERFORMED BY WILLOUGHBY AND HOEFER P.A. WHERE THE DESCRIPTION
- 14 OF THE LEGAL WORK WAS REDACTED. DOES THE COMPANY AGREE WITH
- 15 THIS ADJUSTMENT?
- 16 A. No. ORS proposes to disallow any invoices "where a description of work was redacted,"
- 17 even if the redaction was partial. Redactions to the invoices were necessary because they involve
- 18 ongoing litigation and CWS must protect privileged information and attorney work product. We
- 19 understood that ORS acknowledged the need for CWS to make redactions, and we have provided
- 20 ORS redacted legal invoices in past cases without incurring objection. We have been in frequent
- 21 communication with ORS providing information in response to the agency's discovery requests
- and no one alerted us to this issue. We first learned of ORS's change of position in Ms. Hipp's

- 1 testimony. Even with redactions, the invoices provide ample basis to allow the recovery of these
- 2 expenses, and the Commission should allow them.
- 3 Q. MS. HIPP PROPOSES TO REALLOCATE \$19,759 TO THE RIVERKEEPER
- 4 CASE FROM HOURS ATTRIBUTED TO ACTIONS PENDING BEFORE THE
- 5 ADMINISTRATIVE LAW COURT, DO YOU AGREE?
- 6 A. CWS does not contest this reallocation.
- 7 Q. MS. HIPP PROPOSES TO REALLOCATE \$2,985 TO CWS' SUIT AGAINST THE
- 8 TOWN OF LEXINGTON FROM WORK CWS ATTRIBUTED TO THE
- 9 CONDEMNATION ACTION, DO YOU AGREE?
- 10 A. CWS does not contest this reallocation.
- 11 Q. MS. HIPP PROPOSES TO REMOVE \$91,785.34 ASSOCIATED WITH THE EQ
- 12 REMEDIATION WORK DONE AT THE FRIARSGATE WWTF AS IT IS NOT
- 13 ASSOCIATED WITH THE PROJECT. DO YOU AGREE?
- 14 A. The Company agrees that the one invoice referenced for \$89,542.84 was not associated with
- 15 the EQ remediation project. It should have been coded to the Friangate Collection System project
- as it was work required per the Consent Order No. 17-060-W and associated with Project ID #
- 17 2017102, which was included in plant in service in this rate case. The Company respectfully
- 18 requests inclusion of this invoice as part of the Collection System work that was performed at
- 19 Friarsgate consistent with the manner in which the Commission authorized recovery of other
- 20 Collection System amounts in this proceeding.
- 21 Q. WHAT STEPS HAS CWS TAKEN TO ADDRESS THE SEWER SERVICE
- 22 CONCERNS OF THE DIXONS, KINGS AND WAGGONERS IN THE FORTY LOVE
- 23 POINT SUBDIVISION?

- 1 A. In addition to retaining Goodwyn Mills and Cawood, Inc. to design both short-term and
- 2 long-term remedial solutions to their sewer service issues as referenced in the testimony of Forty
- 3 Love Point Homeowners Association Witness Dixon and Company Witness Laird, the Company
- 4 has suspended sewer service charges for the affected customers until satisfactory sewer service
- 5 has been restored. CWS is committed to providing excellent customer service and we believe these
- 6 bill suspensions are appropriate in light of the service issues experienced by these customers. The
- 7 Company continues to be proactive and transparent in all communications with customers.
- 8 Attached as Exhibit C are copies of correspondence from the Company to the Forty Love Point
- 9 homeowners since the hearing.

EXHIBIT A

Cartin Exhibit A



North America Europe Asia

35 W. Wacker Drive Chicago, IL 60601 T+1 312 558 5600 F+1 312 558 5700

DECLARATION

STATE OF ILLINOIS
) SS.
COUNTY OF COOK
)

THE UNDERSIGNED, hereby declares that all time entries on each of the following Winston & Strawn LLP invoices (the "Invoices") relate to legal services rendered solely in connection with the subpoena directed to Utilities, Inc. in the Congaree Riverkeeper, Inc. v. Carolina Water Service, Inc. matter in the United States District Court for the District of South Carolina.

| Invoice No. | Invoice Date | Period Covered | Amount |
|-------------|----------------|----------------|-------------|
| 2484939 | March 11, 2016 | February 2016 | \$1,637.50 |
| 2487836 | April 5, 2016 | March 2016 | \$17,415.32 |
| 2492556 | May 5, 2016 | April 2016 | \$1,324.55 |
| | | | \$20,377.37 |

Each of the Invoices was addressed to Vice President and General Counsel (U.S.), Corix Infrastructure Services (U.S.) Inc. 2335 Sanders Road, Northbrook, IL 60062. Each Invoice bears the title: 00001 Employee Benefits and Executive Compensation. The Invoices bore this title despite the fact that the services were related solely to the subpoena directed to Utilities, Inc. in the Congaree Riverkeeper, Inc. v. Carolina Water Service, Inc. matter. The reason for this was because due to the limited duration and the relatively limited amount of services required, we did not set up a separate billing matter number and instead recorded our time and disbursements to an existing general matter number, for administrative convenience. All time entries were for Kevin Wolff, an associate in the Litigation Practice Group of Winston & Strawn LLP.

The Invoices were addressed to Vice President and General Counsel (U.S.), Corix Infrastructure Services (U.S.) Inc. In 2016, the address of Utilities, Inc. was 2335 Sanders Road, Northbrook, IL 60062, and the supervising attorney for all Utilities, Inc. legal matters had the title of Vice President and General Counsel (U.S.) of Utilities, Inc. parent company, Corix Infrastructure Services (U.S.) Inc.

DATED this 21st day of August 2018

Winston & Strawn, LLP

Subscribed and sworn to before me this to the described and sworn to before me this to the described and sworn to be a subscribed and subscribed and subscribed and sworn to be a subscribed and subscribed a

Curality College State of Illinois State of Illi

EXHIBIT B

Cartin Exhibit B



CAROLINA WATER SERVICE, INC. 2335 Sanders Road Northbrook IL 60062 PAGE: 1
July 18, 2018
ACCOUNT NO: SUPPLEMENT TO STATEMENT NO: 32

RE: I-20/CRK v. CWS Citizen Suit

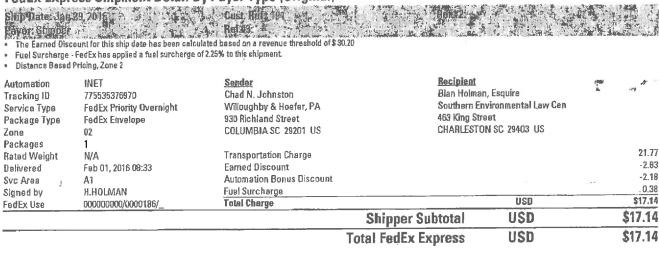
Overnight Express & Delivery Services: FedEx/Southern Environmental Law/1-29-16 \$ 17.14

Consulting Services: Berkeley Economic Consulting, Inc./3-20-16 \$ 20,700.00

Total Advances Through 2-29-2016 \$ 20,717.14

Invoice Number Invoice Date Account Number Page
5-313-54163 Feb 09, 2016 4 of 4

FedEx Express Shipment Detail By Payor Type (Original)
Shipmate 1ag 29 7016 Cust Ref. 197



BERKELEY ECONOMIC CONSULTING, INC. 120 STURDIVANT AVENUE SAN ANSELMO, CA 94960

Via Electronic Mail

March 20, 2016

Randolph R. Lowell Willoughby & Hoefner, P.A. P.O. Box 8416 Columbia, SC 29202-8416

Dear Randy:

This is an invoice for expert consulting work performed during the month of February 2016 in the matter of Congaree Riverkeeper v. Carolina Water Service, During this time, I completed an expert report that was filed with the court.

The labor detail for this invoice is as follows:

| | Hours | Rate | Amount |
|----------------|-------|------------------|----------|
| David Sunding | 6 | \$600/ hr | \$3,600 |
| Steve Hamilton | 38 | \$450/hr | \$17,100 |
| Total | | | \$20,700 |

Please make all checks payable to Berkeley Economic Consulting, Inc., 120 Sturdivant Avenue, San Anselmo, CA 94960.

I look forward to hearing from you regarding the progress of the case. Let me know if I can provide any further assistance.

Best,

David Sunding Professor, UC Berkeley

BERKELEY ECONOMIC CONSULTING, INC.

CWS - Congaree Riverkeeper v. CWS -

Expert consulting work

3-20-2016

20,700.00

20,700.00

03/24/16

24450

Gross:

THE PERSON OF TH

20,700.00

Ded:

0.00 Net:

20,700.00

NO.

24450

WILLOUGHBY & HOEFER, PA. ATTORNEYS & COUNSELLORS AT LAW

(803) 252-3300 P.O. BOX 8416 COLUMBIA, SC 29202-8416

03/24/16

*\$20,700.00

PARTHEO TABLETONE MORESTON (PAOUE) THES

LEXINGTON, SE

AMOUNT

TWENTY THOUSAND SEVEN HUNDRED & 00/100 DOLLARS

TO THE ORDER

OF

PAY:

BERKELEY ECONOMIC CONSULTING, INC.

120 Sturdivant Avenue San Anselmo CA 94960

THE REPORT OF THE PROPERTY OF

WILLOUGHBY & HOEFER, P.A. GENERAL ACCOUNT

WILLOUGHBY & HORFER, RA. . GENERAL ACCOUNT

24450



. 43

CAROLINA WATER SERVICE, INC.

2335 Sanders Road

Northbrook IL 60062

PAGE: I July 18, 2018

ACCOUNT NO:

SUPPLEMENT TO STATEMENT NO: 40

RE: I-20/Town v. CWS Condemnation

Miscellaneous: Hartman Consultants, LLC (Inv # 1-Inception-9/24/16)/10-31-2016

\$ 3,200.00

\$ 3,200.00

Total Advances Through 10/31/2016

www.hartmanconsultant.com

September 25, 2016

HC#

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416 RECEIVED

OCT 0 6 2016

Willoughby & Hoefer, P.A.

RE:

I-20 Wastewater System Appraisal Invoice #1-Inception-9/24/2016

Dear Mrs. Hoefer:

This letter serves as Invoice #1 for the above referenced project.

| Total Lump Sum Percent Complete | \$24,500.00 10% HC- \$2,450.00 |
|--|--|
| Vista-Total Lump Sum Percent Complete | \$ 7,500.00 10% Vista- \$ 750.00 |
| Total invoice #1 | \$ 3,200.00 |

Please remit to address shown hereon.

Very truly yours, Hartman Consultants, LLC

Gerald C. Hartman PE, BCEE, ASA

p.p.

2107 Water Key Dr. • Windermere, FL 34786 Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com HARTMAN CONSULTANTS, LLC CWS I-20 Potential Condemnation (Inv 10/07/16 # 1-Inception-9/24/16)

3,200.00

3,200,00

10/07/16

25105

Gross:

3.200.00

Ded:

0.00 Net:

3,200.00

25105

WILLOUGHBY & HOEFER, P.A. ATTORNEYS & COUNSELLORS AT LAW ((803) 252-3300 P.O. BOX 8416 COLUMBIA, SC 2928.2-8416

LEXINGTON, SC

NO.

PAY:

10/07/16

**\$3,200.00 AMOUNT

*** THREE THOUSAND TWO HUNDRED & 00/100 DOLLARS

TO THE ORDER HARTMAN CONSULTANTS, LLC .

2107 Water Key Drive Windermere FL 34786

OF

WILLOUGHBY & HOEFER, P.A.
GENERAL ACCOUNT

· 中国工作的原则是否的企为中国中国企业中的创建基础。 18.55%多多元元素是最高的企业的工程的现在分词的自然的证明,由于一个

WILL OF WHITE HEARTHMAN GEGING LACT THAT'S, LLC

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Description Date Invoice # **Amount** Disc Net Amt 10/07/16 CWS I-20 Potential Condemnation (Inv. # 1-Inception-9/24/16) 3,200.00 3,200,00

Check Date Check # **Gross Amt** Disc Amt Net Amt 10/07/16 25105 3,200.00 0.00 3,200.00



CAROLINA WATER SERVICE, INC.

2335 Sanders Road

Northbrook IL 60062

RE: I-20/Town v. CWS Condemnation

Miscellaneous: Hartman Consultants, LLC (Invoice #2)/11-30-2016

Miscellaneous: Hartman Consultants, LLC (Invoice #3)/11-30-2016

Total Advances Through 11/30/2016

PAGE: 1 July 18, 2018

ACCOUNT NO:

SUPPLEMENT TO STATEMENT NO: 41

\$ 980.00

\$1,470.00

\$2,450.00

www.hartmanconsultant.com

October 23, 2016

HC#

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416 RECEIVED

007 2 8 2016

Willoughby & Hoefer, P.A.

RE:

I-20 Wastewater System Appraisal Invoice #2-Inception-9/25/2016-10/22/2016



Dear Mrs. Hoefer:

This letter serves as Invoice #2 for the above referenced project.

Total Lump Sum Percent Complete \$24,500.00 14% (10% pd.)

HC- \$980.00

Vista-Total Lump Sum

\$ 7,500.00

Percent Complete

10% (10% pd.)

Vista- 0.00

Total Invoice #2

\$ 980.00

Please remit to address shown hereon.

Very truly yours,

Hartman Consultants, LLC

Gerald C. Hartman PE, BCEE, ASA

n.n.

2107 Water Key Dr. • Windermere, FL 34786 Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com

HARTMAN CONSULTANTS, LLC CWS 1-20 Potential Condemnation (Inv 12/02/16 #3-Inception-11/19/16)

3

1,470.00

1,470.00

12/02/16

25313

Gross:

1,470.00 Ded:

0.00 Net:

1,470.00

2531

WILLOUGHBY & HOEFER, P.A. ATTORNEYS & COUNSELLORS AT LAW (803) 252-3300

P.O. BOX 8416 COLUMBIA, SC 29202-8416



LEXINGTON, SC

0.00

NO.

PAY:

明清明

12/02/16

**\$1,470.00

AMOUNT

CNE THOUSAND FOUR HUNDRED SEVENTY & 00/100 DOLLARS

TO THE **ORDER**

OF

HARTMAN CONSULTANTS, LLC 2107 Water Key Drive Windermere Fil 34786

Shield

WILLOUGHBY & HOEFER, GENERAL ACCOUNT

WILL VERBIO PAHLARTHWAN GOWSULG ANTS, LLC

12/02/16

25313

Date Description Invoice # Amount Disc Net Amt 12/02/16 CWS I-20 Potential Condemnation (Inv # 3-Inception-11/19/16) 3 1,470.00 1,470.00 Check Date Check # **Gross Amt** Disc Amt Net Amt

1,470.00

25313

SF131-03HG-1 简)Shafes parties To

1,470.00

HARTMAN CONSULTANTS, LLC CWS I-20 Potential Condemnation (Inv 11/11/16 # 2-Inception-10/22/16)

2

980.00

980.00

11/11/16

25233

Gross:

980,00 Ded: 0.00 Net:

980.00

25233

WILLOUGHBY & HOEFER, P.A. ATTORNEYS & COUNSELLORS AT LAW

(803) 252-3300 P.O. BOX 8416 COLUMBIA, SC 29202-8416



LEXINGTON, SC

NO.

PAY:

11/11/16

****\$980.00

AMOUNT

DATE *** NINE HUNDRED EIGHTY & 00/100 DOLLARS

TO THE ORDER

San Seal Militari, that

OF

HARTMAN CONSULTANTS, LLC 2107 Water Key Drive Windermere FL 34783

62 4 671

WILLOUGHBY & HOEFER, P.A. GENERAL ACCOUNT

www.hartmanconsultant.com

November 20, 2016

HC #

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416

RE:

1-20 Wastewater System Appraisal

Invoice #3-Inception-10/23/2016-11/19/2016

Dear Mrs. Hoefer:

This letter serves as Invoice #3 for the above referenced project.

Total Lump Sum Percent Complete \$ 24,500.00 20% HC- \$1,470.00

\$

Vista-Total Lump Sum Percent Complete \$ 7,500.00 10% (10% pd.) Vista-

1,470,00

Total Invoice #3

Please remit to address shown hereon.

Very truly yours, Hartman Consultants, LLC

Hartman Consultants, LLC

RECEIVED

DEC 02 2016

Willoughby & Hoefer, P.A.

Gerald C. Hartman PE, BCEE, ASA

p.p.

2107 Water Key Dr. • Windermere, FL 34786 Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com



CAROLINA WATER SERVICE, INC. 2335 Sanders Road Northbrook IL 60062 PAGE: 1 July 18, 2018 ACCOUNT NO:

ACCOUNT NO: SUPPLEMENT TO STATEMENT NO: 43

RE: I-20/Town v. CWS Condemnation

Miscellaneous: Hartman Consultants, LLC (Inv#: 4)/1-31-2017

\$ 7,150.00

Total Advances Through 1/31/2017

4 to 18

\$ 7,150.00

RECEIVED

Hartman Consultants, LLC

www.hartmanconsultant.com

JAN 03 2017

Willoughby & Hoefer, P.A.

December 18, 2016

HC#

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416

RE:

I-20 Wastewater System Appraisal Invoice #4-11/20/2016-12/17/2016

Dear Mrs. Hoefer:

This letter serves as Invoice #4 for the above referenced project.

| Total Lump Sum Percent Complete | \$ 24,500.00 40% | | |
|--|---------------------|----|-----------------|
| | HC- | \$ | 4,900.00 |
| Vista-Total Lump Sum Percent Complete | | \$ | 7,500.00 40% |
| | Vista- | \$ | 2,250.00 |
| Total Invoice #4 | : | \$ | 7,150.00 |

Please remit to address shown hereon.

Hartman Consultants, LLC.,
300 S. Interlachen Ave., Unit 503
Winter park, FL 32789

Very truly yours, Hartman Consultants, LLC

Gerald C. Hartman PE, BCEE, ASA

p.p.

2107 Water Key Dr. • Windermere, FL 34786

Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com

HARTMAN CONSULTANTS, LLC CWS I-20 Potential Condemnation (Inv 01/05/17 # 4 11/20-12/17/16)

7,150.00

7,150.00

01/05/17

25434

Gross:

7,150.00 Ded:

0.00 Net:

7,150,00

25434

WILLOUGHBY & HOEFER, P.A. INTORNEYS & COUNSELLORS AT LAW (803) 252-3300 P.O. BOX 8416 COLUMBIA, SC 29202-8416



NO.

PAY:

01/05/17

DATE

0.00

**\$7,150.00

AMOUNT

*** SEVEN THOUSAND ONE HUNDRED FIFTY & 00/100 DOLLARS

TO THE **ORDER**

HARTMAN CONSULTANTS, LLC 2107 Water Key Drive Windermere FL 34788

WILLOUGHBY & HOEFER, P.A. GENERAL ACCOUNT

OF

Shieki



25434

WILLY BRIDGE SHIOLR THANKS GOING LACT ANTIS, LLC

25434

Date Description Invoice # Amount Disc Net Amt 01/05/17 CWS I-20 Potential Condemnation (Inv # 4 11/20-12/17/16) 7,150.00 7,150.00 Check Date Check # **Gross Amt** Disc Amt Net Amt 01/05/17

7,150,00

7,150.00

CAROLINA WATER SERVICE, INC. 2335 Sanders Road Northbrook IL 60062 PAGE: 1 July 18, 2018

ACCOUNT NO:

SUPPLEMENT TO STATEMENT NO: 44

RE: I-20/Town v. CWS Condemnation

Miscellaneous: Hartman Consultants, LLC (Inv #s 5 & 6)/2-28-2017

\$ 9,225.00

Total Advances Through 2/28/2017

\$ 9,225.00

www.hartmanconsultant.com

January 31, 2017

HC # 6021.00

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416 RECEIVED

FEB 10 2017

Willoughby & Hoefer, P.A.

RE:

I-20 Wastewater System Appraisal Verbal Done-Project on Hold. Invoice #6 - 1/14/2017-1/31/2017

Dear Mrs. Hoefer:

This letter serves as Invoice #6 for the above referenced project.

| Total Lump Sum Percent Complete | | \$ 24,50 0.0 0 70% |
|--|--------|---------------------------------|
| | HC- | \$ 2,450.00 |
| Vista-Total Lump Sum Percent Complete | | \$ 7,500.00 65% |
| | Vista- | \$ 375.00 |
| Total Invoice #6 | | \$ 2,825.00 |
| Amount Outstanding: | | |
| Invoice #5 | | \$ 6,400.00 |
| Invoice #6 | | \$ 2,825.00 |
| Total Due: | | \$ 9,225.00 |

Very truly yours, Hartman Consultants, LLC

Gerald C. Hartman PE, BCEE, ASA

p.p.

300 S. Interlachen Ave. • Unit #503 • Winter Park, FL 32789 Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com

www.hartmanconsultant.com

January 15, 2017

HC # 21.00

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416

RE:

I-20 Wastewater System Appraisal Invoice #5-12/18/2016-1/14/2017

Dear Mrs. Hoefer:

This letter serves as Invoice #5 for the above referenced project.

Total Lump Sum
Percent Complete

\$ 24,500.00 60% (C- \$ 4,900.00

Vista-Total Lump Sum Percent Complete

\$ 7,500.00 60% Vista- \$ 1,500.00

Total Invoice #5

\$ 6,400.00

Please remit to address shown hereon.

Hartman Consultants, LLC.,
300 S. Interlachen Ave., Unit 503
Winter park, FL 32789

Very truly yours, Hartman Consultants, LLC

Gerald C. Hartman PE, BCEE, ASA RECEIVED

JAN 2 0 2017

Willoughby & Hoste: PA

p.p.

300 S. Interlachen Ave. • Unit #503 • Winter Park, FL 32789
Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com

HARTMAN CONSULTANTS, LLC 02/13/17 CWS I-20 Potential Condem. (Inv # 5 & 6 12/20/16 -1/31/17)

5 & 6

9,225.00

9,225,00

02/13/17

25586

Gross:

9,225.00 Ded:

0.00 Net;

9,225,00

NO.

2558

WILLOUGHBY & HOEFER PA ATTORNEYS & TOUNSELL ORS AT LAW (803) 252-3300 P.O. BOX 8416 COLUMBIA, SC 29202-8416

02/13/17

**\$9,225.00

AMOUNT

NINE THOUSAND TWO HUNDRED TWENTY-FIVE & 00/100 DOLLARS

ORDER

JCK WASH TESTED

AFFTMAN CONSULTANTS 2107 Water Key Drive

Windermere, FL 34786

WILLOUGHBY & HOEFER, P.A. GENERAL ACCOUNT

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Date Description invoice # Amount Disc Net Amt CWS I-20 Potential Condem. (Inv # 5 & 02/13/17 6 12/20/16 -1/31/17) 5 & 6 9,225.00 9,225.00 Check Date Check # Gross Amt Disc Amt Net Amt 02/13/17 25586 9,225.00 0.00 9,225.00



CAROLINA WATER SERVICE, INC. 2335 Sanders Road

Northbrook IL 60062

PAGE: 1
July 18, 2018
ACCOUNT NO:

SUPPLEMENT TO STATEMENT NO: 45

RE: I-20/Town v. CWS Condemnation

Consulting Services: Hartman Consultants, LLC/Invoices 1 & 2

\$ 10,000.00 \$ 10,000.00

Total Advances Through 3-31-2017

www.hartmanconsultant.com

March 21, 2017

HC# 6021.0

MAR 2 7 2017

Willoughby & Hoefer, P.A.

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416

I-20 Wastewater System Appraisal Report RE:

Invoice #2

3/11/2017-3/20/2017- Final Invoice

Dear Mr. Hoefer:

This letter serves as Invoice #2 for the above referenced project.

Total Lump Sum Percent Complete

\$ 10,000.00 100%

\$10,000.00

Invoice #1 Invoice #2

5,000.00 5,000.00 Total \$ 10,000.00

Very truly yours, Hartman Consultants, LLC Gerald C. Hartman PE, BCEE, ASA

300 S. Interlachen Ave. • Unit #503 • Winter Park, FL 32789 Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com HARTMAN CONSULTANTS, LLC

GHBY & HOEFER, PA . GENERAL ACCOUNT

CWS I-20 Wastewater System 03/27/17 Appraisal Report (Inv # 1 & #2)

1 & 2 .

10,000.00

10,000.00

03/27/17

25735

¡ Gross:

10,000.00 Ded: 0.00 Net: 10,000.00

ATTORNEYS & COUNSELLORS AT LAW (B03) 252-3300 P.O. BOX 8416 SC 29202-8416 COLUMBIA,

03/27/17

*\$10,000.00 AMOUNT

THOUSAND & 00/100 DOLLARS

TMAN CONSULTANTS 300 South Interlachen Avenue **Unit 503** Winter Park

WILLOUGHBY & HOEFER,

WILL MEDICOTA HORESMAN GEOM SUCTOUNTS, L'LC

03/27/17

25

Net Amt Disc Amount invoice # Description Date CWS I-20 Wastewater System 03/27/17 10,000.00 10,000.00 1 & 2 Appraisal Report (Inv # 1 & #2) Disc Amt Net Amt Gross Amt Check # Check Date 10,000.00 0.00

10,000.00

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Safeguard unous sees cosesses

REORDER FROM YOUR LOCAL SAFEGUARD DISTRIBLITOR, IF UNKNOWN, CALL 800-623-2422



CAROLINA WATER SERVICE, INC. 2335 Sanders Road Northbrook IL 60062 PAGE: 1
July 18, 2018
ACCOUNT NO: SUPPLEMENT TO STATEMENT NO: 45

RE: I-20/CRK v. CWS Citizen Suit

| Overnight Express & Delivery Services: FedEx/Southern Environmental Law/3-2/-1/ | \$ 21.60 |
|---|-----------|
| Transcript of Record: Summary Judgment Hearing/Kathleen Richardson/11-17-16 | \$ 310.40 |
| Total Advances Through 3-31-2017 | \$ 332,00 |



| Automation | INET | Sender | Recipient | | |
|---------------|--------------------------|---------------------------|---------------------|----------------------|-----------|
| Tracking ID | 778750816192 | John MS Hoefer | Catherine N | A. Wannamaker, Esqui | |
| Service Type | FedEx Priority Overnight | Willoughby & Hoefer, PA | Southern Er | nvironmental Law Cen | |
| Package Type | FedEx Pak | 930 Richland Street | 463 King Str | eet | |
| Zone | 02 | COLUMBIA SC 29201 US | CHARLESTO | ON SC 29403 US | |
| Packages | 1 | | | | |
| Rated Weight, | 2.0 lbs, 0.9 kgs | Transportation Charge | | | 26.94 |
| Delivered 3 | Mar 28, 2017 10:27 | Fuel Surcharge | | | 0.58 |
| Svc Area | A1 | Autometion Bonus Discount | | | -2.69 |
| Signed by | R.PRUZIN | Earned Discount | | | -3.23 |
| FedEx Use | 000000000/1486/_ | Total Charge | | USD | . \$21.60 |
| | | | Shipper Subtotal | USD | \$21.60 |
| | | | Total FedEx Express | USD | \$21.60 |

Kathleen Richardson, RMR, CRR 03/10/17 Transcript of 11-17-16 SJ Hearing CWS

310.40

310.40

03/10/17

25680

Gross:

Ded: 310.40

0.00 Net:

310.40

ATTORNEYS & COUNSELL(IRS AT (803) 252-3300

P.O. BOX 8416 GOLUMBIA, SC 2920:2-8

03/10/17

****\$310.40

AMOUNT

HUNDRED TEN & 40/100 DOLLARS

Kathteer Richardson, RMR

PAREE SHOLD TO LIGHT TO VIEW

US Court Reporter

ORDER

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Description Date

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03/10/17

Transcript o f11-17-16 SJ Hearing CWS

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Check Date

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Gross Amt

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310.40

03/10/17

310.40

C792G80016000 B116F027405



CAROLINA WATER SERVICE, INC. 2335 Sanders Road Northbrook IL 60062 PAGE: 1
July 18, 2018
ACCOUNT NO:
SUPPLEMENT TO STATEMENT NO: 51

RE: I-20/Town v. CWS Condemnation

| Miscellaneous: Hartman Consultants, LLC (Invoice September & October 2017)/11-16-2017 | | |
|---|--------------|--|
| Miscellaneous: Winthrop Real Estate Advisors - Consulting Services/12-05-2017 | | |
| Miscellaneous: Hartman Consultants, LLC (Appraisal & Engineering Work)/12-08-2017 | | |
| y. | | |
| Total Advances Through 12/31/2017 | \$ 20,035.00 | |

The state of the s

Hartman Consultants, LLC

www.hartmanconsultant.com

October 21, 2017

HC#

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416

RE:

I-20 Wastewater System Appraisal

Invoice Sept. & October, 2017

Dear Mrs. Hoefer:

This letter serves as the Invoice for the above referenced review, comments, a verbal reporting work to you for CWS.

| Date | Description | Hrs. | Rate | Cost |
|------|---|------|--------|--------------|
| 9/25 | J. Hoefer Call & email | 1 | 190.00 | \$ 190.00 |
| 9/26 | Review of Fed Express Rpt. & Call with Verbal Initial & Conceptual ARM Comments, Appraisal Review & Management | 2,5 | 190.00 | \$ 475.00 |
| | Total Invoice | | | \$ 665.00 |

Very truly yours, Hartman Consultants, LLC

Gerald C. Hartman PE, BCEE, ASA

p.p.

300 S. Interlachen Ave. • Unit # 503 • Winter Park, FL 32789 Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com CONSULTANTS, LLC CWS I-20 Wastewater System Appraisal Report (Inv Sep & Oct)

SEP & OCT

665.00

665.00

11/16/17

26428

Gross:

665.00 Ded:

0.00 Net:

665.00

THE REPORT OF THE PROPERTY OF WILLOUGHBY & HOEFER, P.A. ATTONNEYS & COUNSELLORS AT LAW. (803) 252-3300

P.O. BOX 8416 COLUMBIA, SC 29202-8416

11/16/17

*\$665.00

SIX HUNDRED SIXTY-FIVE & 00/100 DOLLARS

TO THE ORDER

OF

PAY:

HARTMAN CONSULTANTS 300 South Interlachen Avenue

Unit 503

Winter Park Ft. 32789

WILLYEARS SHIPMINING CONDUMNIANTS, LLC

SOUTH WAS THE DESIGNATION OF THE PROPERTY OF T

WILLOUGHBY & HOEFER, P.A. GENERAL ACCOUNT

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26428

Date Description Invoice # Amount Disc Net Amt 11/16/17 CWS I-20 Wastewater System Appraisal Report (Inv Sep & Oct) SEP & OCT 665.00 665.00 Check Date Check # Gross Amt Disc Amt Net Amt 11/16/17 26428 665,00 0.00

SF1 J103HG-1

665.00



February 7, 2018

John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P. O. Box 8416 Columbia, South Carolina 29202-8416

Re Town of Lexington, SC v Carolina Water Service, Inc. / Utilities, Inc. 1-20 Regional Sewer System

Dear Mr. Hoefer:

Pursuant to our letter of engagement dated December 4, 2017, please find our invoice in the amount of \$20,730.00 for professional services rendered beginning on December 4, 2017 and ending on February 7, 2018.

Please remit payment to:

Winthrop Real Estate Advisors P.O. Box 6257 Columbia, South Carolina 29260

We thank you for the opportunity to assist in this matter. If you have any questions, please do not hesitate to call.

Sincerely,

Winthrop Real Estate Advisors

Deborah B. Haskell, CRE, MAI, FRICS

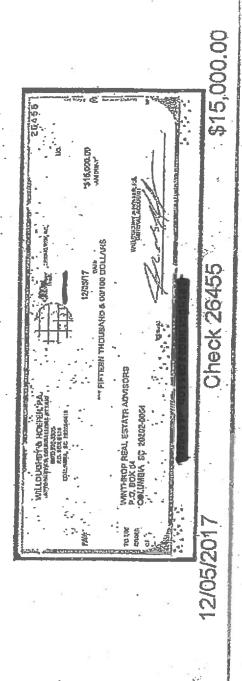
Managing Partner

Columbia, South Carolina 29202 Telephone 803.586.3514 Email dhaskell@winthroprea.com Boston, Massachusetts 02110 Telephone 617.366.7588

| WREA BILLING PRO FORMA CLIENT | Wilkoughby & Hoefer, P.A. | Date of Last Invoice | |
|------------------------------------|---|--|---------|
| MATTER | John M.S. Hoefer, Esquire Carolina Water Service, Inc. / Utilities, Inc. | Date of Last Payment Matter Open Date | 12/4/17 |
| MATTER NUMBER | I-20 Regional Sewer System 2017.1204 | | |
| ACCOUNTS RECEIVABLE SUMMARY | | | |
| Total Outstanding Fees | \$35.730.00 | | |
| Total Outstanding Expenses | 00.08 | | |
| Total Current Expenses | 00.08 | | |
| Total Payments of Fees To Date | 00.08 | | |
| Total Payments of Expenses To Date | 00.0% | | |
| Retainer | \$15.000.00 | * | |
| NET ACCOUNTS RECEIVABLE | \$20.730.00 | 4 | |
| EXPENSE SUMMARY | | | |
| Description | Billable Amount | = | |
| TOTAL CURRENT BILLABLE EXPENSES | | c | |

| | Billable | \$855,00 | | \$2,070.00 | \$2,475.00 | \$2,565.00 | \$2,880.00 | \$2,160.00 | \$1,710.00 | \$2,205.00 | \$2,295.00 | \$1,890.00 | \$2,790.00 | \$2,790.00 | \$2,745.00 | \$2,610.00 | \$1,755.00 | \$1,395.00 | \$225.00 | \$315.00 | \$35 730 00 |
|-------------|------------------|--|---------------------------|-------------------|--|--|--|--|---|--|---------------------------------------|--------------------|------------------|------------------|------------------|------------------|------------------|--|-----------------------------|----------|---------------------|
| Donneralian | Description | review documents and plans of CWS service area and Town of | Lexington SC condemnation | Paylow named 4.4. | Review parcel data, zoning and land uses in CWS service area | Recearch data on moderation of the second of | Research date on maintenant neighborhoods in the CWS service are | Recearch late colon in 1 and 1 | Receased byte colors in Cextington County | Recearch lots sales III Lexington County | Receased by soles in Lexington County | Analysis of detail | Applies of John | Paragon of data | | | TOOLS SECOND | Conference contraction of the co | Conference call with client | | |
| Rate | \$450.00 | | \$450 00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450.00 | \$450,00 | | |
| Hours | 1.0 | : | 4 | 5.5 | 5.7 | 6.4 | 4.8 | 3.8 | 6.4 | 5,1 | 4.2 | 6.2 | 6.2 | 6.1 | 5.8 | 3,0 | 3.1 | 0.5 | 0.7 | | 79.4 |
| Name | Haskell, Deborah | | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | Haskell, Deborah | | Total Unbilled Time |
| Date | 12/5/17 | | 12/6/17 | 12/12/17 | 12/14/17 | 12/15/17 | 12/18/17 | 1/5/18 | 1/9/18 | 1/12/18 | 1/16/17 | 1/19/18 | 1/23/18 | 1/24/18 | 1/25/18 | 1/27/18 | 1/29/18 | 2/1/18 | 2/6/18 | | |

TIME LOG



Hartman Consultants, LLC

www.hartmanconsultant.com

November 19, 2017

HC#

Mr. John M.S. Hoefer, Esq. Willoughby & Hoefer, P.A. 930 Richland Street P.O. Box 8416 Columbia, SC 29202-8416

RE: I-20 Wastewater System -Appraisal & Engineering Work

Dear Mrs. Hoefer:

This letter serves as the Invoice for the above referenced review, comments, a verbal reporting work to you and Mr. Joe Conner, Esq. for CWS.

| Date | Description | | Hrs. | Rate | Cost |
|-----------------|---|------------|------|--------|----------------|
| 11/9 | Connor Call | d ∤ | 0.2 | 190.00 | \$ 38.00 |
| * | Research, Doc., Connor Call | | 1.4 | 190.00 | \$ 266.00 |
| 11/11- 3/1/2 | Report Rev., Update Request | | 2.2 | 190.00 | \$ 418.00 |
| 017 | Update Work | | 1.1 | 190.00 | \$ 209.00 |
| 11/13 11/14 | Update Work | | 1.8 | 190.00 | \$ 342.00 |
| 4 | Comps Research | | 2.2 | 190.00 | \$ 418.00 |
| | Cost Research | | 2.6 | 190.00 | \$ 494.00 |
| 11/17 | Update Report Draft Awaiting data for final edits | million. | 8 | 190.00 | \$ 1,520.00 |
| | | oice #2 | | | \$ 3,705.00 |
| | | oice #1 | | | \$ 665.00 |
| | Amoù | nt Due | | | \$ 4,370.00 |

Very truly yours, Hartman Consultants, LLC

Gerald C. Hartman PE, BCEE, ASA

p.p.

300 S. Interlachen Ave. • Unit # 503 • Winter Park, FL 32789

Tel. 407-341-0970 • Fax 407-909-9882 • gerry@hartmanconsultant.com

IMAN CONSULTANTS, LLC CWS I-20 Wastewater System 12/08/17 Appraisal Report (Inv Nov)

NOV

4,370.00

4,370.00

/08/1

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26458

Gross:

4,370.00 Ded:

0.00 Net:

4,370.00

WILLOUGHBY & HOEFER, PA

(803) 252-33001 P.O. BOX 8416 COLUMBIA SC 29202-8416



12/08/17

**\$4,370.00

AMOUNT

*** FOUR THOUSAND THREE HUNDRED SEVENTY & 00/100 DOLLARS

HARTMAN CONSULTANTS, L 300 South Interlachen Avenue Unit 503 Winter Park FL:32789

HBY HARTIMAN ET MELLY ANTS, LLC

26458

Pate Description Invoice # **Amount** Disc Net Amt CWS I-20 Wastewater System 08/17 Appraisal Report (Inv Nov) NOV 4,370.00 4,370.00 Check Date Check # Gross Amt Disc Amt Net Amt 12/08/17 26458 4,370.00 0.00 4,370.00

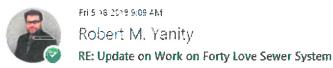
5F13103HC-1 LITHOUSA

REORDER FROM YOUR LOCAL SAFEGUARD DISTHIBUTOR, IF UNKNOWN, CALL 800-523-2422

C782G9061000r

EXHIBIT C

1



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Good morning Laura. We appreciate you all giving us the opportunity to come and hear everyone's concerns.

As we discussed at the meeting last night, GMC was brought in to not only conduct the six month assessment but to also insure that the fixes to the three houses you mention are being done prudently and with no impact to the overall system. Essentially, they are a second set of eyes to make sure the work will take care of those problems. Our new president, Catherine Heigel, used them when she was at Duke and has a great deal of confidence in their work.

As Lesley mentioned in the meeting, the work on those three homes is the top priority. He has submitted his plan to our president and his management with a goal of completing the work in 30 days. I will make sure I communicate with them and to you every step of the way. And if there are any of your neighbors that are having issues, we want to hear from them.

Feel free to contact me if you have any questions or concerns. Thanks!

Robert Yanity
Communications Coordinator
Carolina Water Service, Inc.
RMYanity@uiwater.com

O: 803-753-1193

Good afternoon everyone. I just wanted to give you a brief update on what has taken place since this weekend. To begin, I want to apologize again on behalf of the company to those who had backup issues on Saturday. I am sorry you had to deal with it yet again, especially on a weekend.

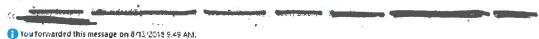
CWS and its contractors met at the Forty Love boat landing on Monday to hash out a plan of action and timeline. The group met for several hours and visited each of your homes. Here are the action items that came from that meeting: 1 - Installation of a rain gauge at Forty Love Point with notification capabilities. 2 - Installation of a pump, and if needed, check valves in the LETTS tank. 3 - Re-routing of effluent piping of the affected homes to sewer lines at higher elevation along the road.

As a reminder, the long-term solution is the construction of a second lift station in the subdivision. This will take approximately 6 to 8 months to complete. The short-term solutions listed above could take 4 to 6 weeks due to the timing to obtain the required pumps and construction. Notwithstanding these short term and long-term work efforts, it is possible you may continue to experience service issues. We are hopeful that the installation of the rain gauges will allow us to dispatch the pump trucks faster and avoid future backups in the interior.

Thank you for your patience as we work through these solutions. Please do not hesitate to contact us at any time. We plan to provide another update at the next HOA meeting.

Robert Yanity
Community Relations Coordinator
Carolina Water Service, Inc.
RMYanity@uiwater.com
O: 803-753-1193





The state of the s

Here is a quick update on the progress of the Forty Love Point Sewer Study and subsequent system improvements.

Regarding the study, GMC has completed the evaluation of the system, along with the recommended short-term and long-term improvements to resolve the current issues. They have provided their report to CWS for review and approval. CWS has authorized them to move forward with the design and installation of the short-term and long-term improvements.

Status on Short-Term Improvements

- The survey of the three (3) affected homes is complete.
- Rain gauges with alarming capabilities have been installed on the south end of the system to provide CWS operators with better notifications of wet weather in the area.
- GMC is currently in the design phase of these improvements.
 - Lesley Joseph visited the Dixons' and the Kings' residences this week to determine the most appropriate layout of the improvements and to get feedback. He plans on visiting the Waggoners' home later this week.
 - o GMC has identified the pump that they would like to use for the installations.
 - o The drawings for this project are being done right now.
- Meanwhile, CWS has consistently staged a pump truck at the subdivision to respond quickly to weather changes.
- The anticipated completion date for the short-term solution is September 7.

Status of the Long-Term Improvements

- GMC is currently in the preliminary design phase of this project.
 - They are analyzing flow data at the Hiller Rd. Lift Station.
 - They are evaluating the best location for the proposed wet weather pump station.
 - o Lesley is investigating the proposed force main route from this station to the Hiller Rd. Lift Station.

I hope this update was helpful. Please feel free to contact me if you have any questions.

Robert Yanity

Community Relations Coordinator Carolina Water Service, Inc. RMYanity@uiwater.com

O: 803-753-1193



June 7, 2018

Mr. Brad Kirby **ORS Consumer Services Department** 1401 Main Street, Suite 900 Columbia, SC 29201

Re: Response to Forty Love Point Sewer Issue on May 25, 2018

Dear Mr. Kirby;

Please accept this correspondence as Carolina Water Service, Inc.'s (CWS or the Company) response to your email, dated May 31, 2018, requesting a response to the complaint received by your office from Ms. Cathy Dixon who lives at 105 Forty Love Point Dr. in Chapin, SC.

Below is an update on the Company's plans to resolve the collection system issues impacting certain residents, including Ms. Dixon, in the Forty Love Point subdivision. Our engineering firm, Goodwyn Mills Cawood, Inc. (GMC), is working to help CWS address these issues in accordance with the following project schedule:

GMC Action Plan for Forty Love Point Sewer Issues

| Phase | Objectives | Associated Tasks | Anticipated Date of Completion | | | | | |
|--|---|---|--------------------------------|--|--|--|--|--|
| 1. Assessment/ Evaluation of Existing System | Gain a full understanding of the function of the sewer system Determine the existence of any deficiencies or areas of improvement | Review record drawings of existing sewer system layout Review specifications and detail drawings for all sewer system components (e.g., septic tanks, pumps, cleanouts, etc.) Review maintenance history on the sewer system, as provided Conduct site visits (as needed) Perform interviews with Utilities, Inc. staff and operators (as needed) | May 25, 2018 COMPLETED | | | | | |
| 2. Development of Short-Term Solution | Resolve the sewer backup issues for the three (3) homes with reported concerns | Determine the condition and functionality of the septic systems of the three (3) homes with reported sewer issues Evaluate any challenges or concerns related to performing modifications to | June 8, 2018 ONGOING | | | | | |

Carolina Water Service, Inc.

| Utilities | i, Inc. | | |
|---|---|--|--------------------------|
| | | their existing septic systems and sewer services • Provide suggested modifications to their systems to alleviate sewer issues • Meet with Utilities, Inc. to discuss feasibility of proposed modifications and timeline for implementation • Meet with concerned homeowners (if needed) to discuss proposed modifications | |
| 3. Recommendations for Long-Term Sewer System Improvement | Provide recommendation for long-term improvement to the existing sewer system | Develop an inspection and maintenance plan to ensure the integrity of all residential sewer system components, including cleanouts, septic systems, etc. Evaluate the Hiller Rd. pump station operations to determine if upgrades/modifications are needed Investigate layout of the nelghborhood to determine the feasibility of installing additional sewer lines to pump station Provide recommended improvements to the sewer system to Utilities, Inc. for review and comment | June 22, 2018 ONGOING |

As noted in the outline above, the Company and GMC are working diligently to implement both short and long-term solutions. Currently, the short-term solutions being investigated for the three affected property owners include (but are not limited to):

- Assessing the condition of the existing septic systems (including valves, piping, and solids buildup) at each residence to ensure proper function;
- Placing a small pump in the second chamber of the existing tanks at the affected properties to pump into the main sewer line; and
- Constructing a second tank with a small pump adjacent to the existing septic tank to provide additional storage during rain events.

The Company met with GMC and other contractors on May 31, 2018, to discuss these short-term options and work toward a recommendation which will be selected and implemented later this month. As for a long-term solution, we are currently evaluating the following possible actions:

 Constructing a small pump station with a small force main on the south end of the subdivision near the location where trucks currently extract water during rain events;

Carolina Water Service, Inc.



- Intercepting flow from various houses with a small force main network along the road and individual residential pump stations at specific homes; and
- Evaluating the feasibility of a vacuum-type sewer installation in the subdivision.

In response to ORS's request for a log of our contacts with Ms. Dixon over the past 30 days, CWS only has a record of contact with Ms. Dixon on the date of the recent event, May 25th. Immediately upon notification by Ms. Dixon of her sewer backup, Company personnel and pump trucks were dispatched to address the issue. The problem was resolved within an hour of the first notification and the trucks remained in the neighborhood throughout the night as a precaution.

CWS is committed to resolving the collection system issues affecting the Forty Love Point subdivision as soon as possible. In fact, this work is one of our top priorities. While the work to correct the issues is ongoing, the Company will proactively pump and haul water from the system in an effort to avoid further backups in residents' homes. Please see attached for a copy of a letter sent by Ms. Heigel, CWS's President, to Mr. and Mrs. Jay Dixon after the recent rain event on May 25, 2018.

In keeping with our commitment to keep homeowners informed of our progress, the Company and GMC will be meeting with the Forty Love Point Homeowners Association members later this month to provide an update on our remediation efforts. As we work through this process, we are also happy to provide ongoing updates to the ORS.

Please do not hesitate to contact me at 803-753-1193 if you have any further questions.

Sincerely.

Robert Yanity

Community Relations Coordinator

Encl: Heigel Letter to Ms. Dixon